Rayat Shikshan Sanstha Rajarshi Chhatrapati Shahu College, Kolhapur

Feedback Committee

Feedback Analysis of Students for College Academic Year: 2018-19

Submitted to

Internal Quality Assurance Cell

Introduction and Objectives:

Rayat Shikshan Sanstha's, **Rajarshi Chhatrapati Shahu College**, **Kolhapur** was established in the year 1961. The college aims at the overall development of the students to become entrepreneurs and professionals in the respective disciplines. Every year survey has conducted to assess the satisfaction of all the stakeholders regarding curriculum, teaching, learning, evaluation and infrastructure of the college. Receiving positive and negative feedback are an important in helping monitor and evaluate the provision. Feedback from all stake holders is a contributing factor to run a successful college or institution.

Methodology

In academic year **2018-19**, we asked all stakeholders to fill a feedback form (provided by college). The feedback forms have also available on the college website. Filling of feedback is mandatory.

Design of Feedback

There responses from the students for college are collected under the five-point scale (Likert scale)

- 1) Strongly Agree
- 2) Agree
- 3) Neutral
- 4) Disagree
- 5) Strongly disagree

Data Coding

Least is best method is used to code data. It means lowest rank is given to the strongly agree response and next rank is given to agree response and so on.

1) Strongly Agree :

2) Agree : 2

3) Neutral : 3

4) Disagree : 4

5) Strongly disagree : 5

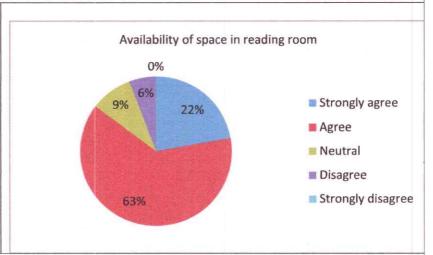
Analysis of Feedback

Feedback was collected and analyzed by Feedback Analysis Committee of the college. Opinion of all the stakeholders is obtained about each parameter in terms of percentage. Analyze the data using tabular and graphical representation.

		Availability of Reading material
Reading material	response	3% 2%
Strongly agree	26	■ Strongly agree
Agree	75	12% 21% Agree
Neutral	15	■ Neutral
Disagree	4	■ Disagree
Strongly disagree	2	62% Strongly disag
	122	
		Availability of Poading room
Reading room	response	Availability of Reading room
	response 26	5% 2% 2%
Strongly agree	<u> </u>	
Reading room Strongly agree Agree Neutral	26	5% ^{2%} 2% ■ Strongly agree
Strongly agree Agree	26 85	21% Strongly agree Agree Neutral Disagree
Strongly agree Agree Neutral	26 85 6	21% Strongly agree Agree Neutral

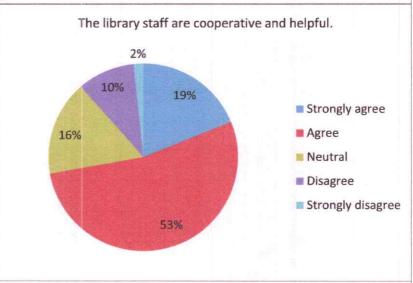
Availability of space in reading room

space in reading room	response
Strongly agree	27
Agree	77
Neutral	11
Disagree	7
Strongly disagree	0
	122



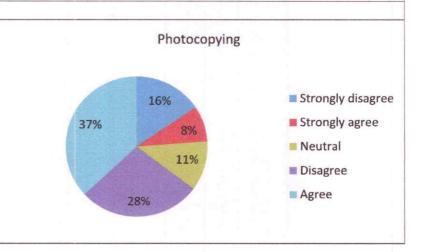
The library staff are cooperative and helpful.

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library staff	response
Strongly agree	23
Agree	65
Neutral	20
Disagree	12
Strongly disagree	2
Total	122



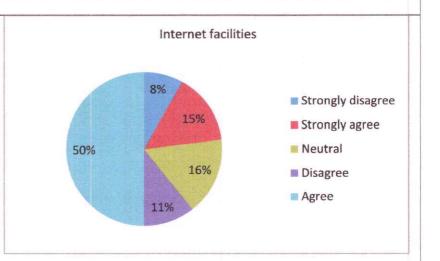
Photocopying

Photocopying	response
Strongly disagree	19
Strongly agree	10
Neutral	14
Disagree	34
Agree	45
Total	122



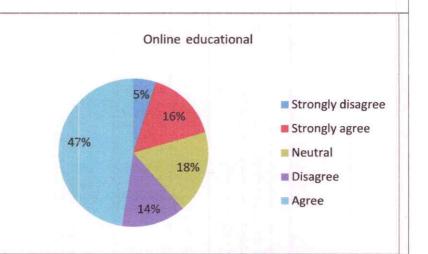
Internet facilities

Internet facilities	response
Strongly disagree	10
Strongly agree	18
Neutral	20
Disagree	13
Agree	61
	122



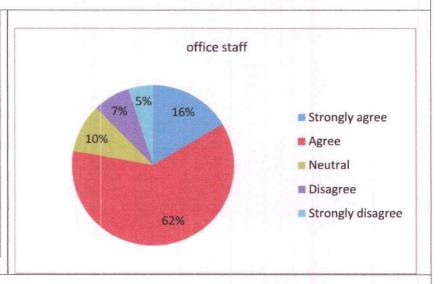
Online educational

Online educational	response
Strongly disagree	6
Strongly agree	19
Neutral	22
Disagree	17
Agree	58
	122



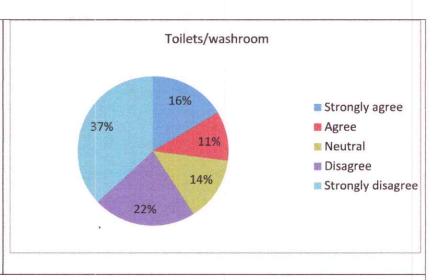
office staff

office staff	response
Strongly agree	20
Agree	75
Neutral	12
Disagree	9
Strongly disagree	6
	122



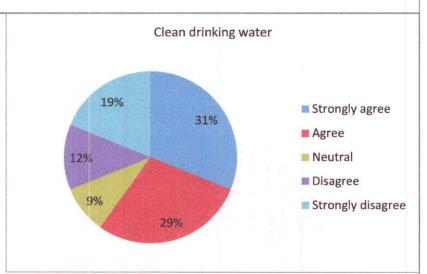
Toilets/washroom

Toilets/washroom	
	response
Strongly agree	20
Agree	13
Neutral	17
Disagree	27
Strongly disagree	45
	122



Clean drinking water

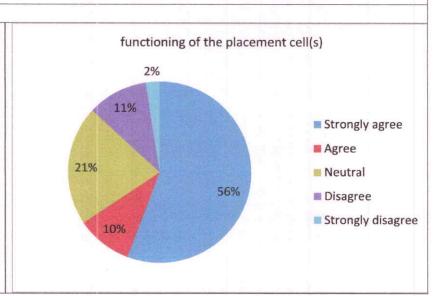
Clean drinking water	
	response
Strongly agree	38
Agree	35
Neutral	11
Disagree	15
Strongly disagree	23
	122



Grievances/problems

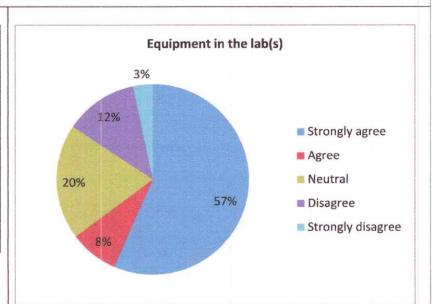
functioning of the placement cell(s)

functioning of the placement cell(s)	
	response
Strongly agree	68
Agree	12
Neutral	26
Disagree	13
Strongly disagree	3
	122



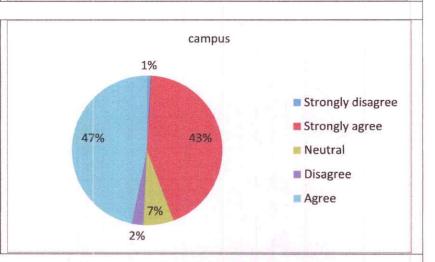
Equipment in the lab(s)

Equipment in the lab(s)	response
Strongly agree	69
Agree	10
Neutral	24
Disagree	15
Strongly disagree	4
	122



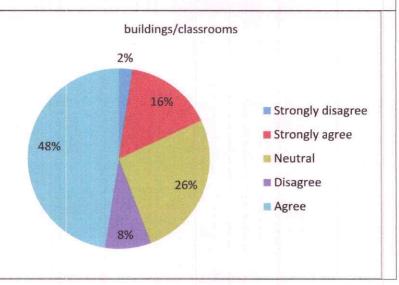
campus

campus	response
Strongly disagree	1
Strongly agree	53
Neutral	8
Disagree	3
Agree	57
	122



buildings/classrooms

buildings/classrooms	response	
Strongly disagree	3	
Strongly agree	19	
Neutral	32	
Disagree	10	
Agree	58	
	122	



clean classroom			
clean classroom	response	clean classroom	
Strongly disagree Strongly agree	26	5%	■ Strongly disagre ■ Strongly agree
Neutral	16	48%	■ Neutral
Disagree	16	13%	Disagree
Agree	58	13%	Agree
	122		
ower supply			
power supply	response	power supply	
Strongly disagree	2	2%	
Strongly agree	34	700/	Strongly disagre
Neutral	4	28%	Strongly agree Neutral
Disagree	4	64%	Disagree
Agree	78	3%	Agree
	122		

Conclusion:

Feedback of students for college was analysed and the opinion of the stakeholders is obtained about each parameter in terms of percentage. From feedback the conclusions are: They are agreeing with 89% for the prescribed book/reading materials are available in the library, with 82% for Optimum Facility of Reading room & Common room are available in the College, with 84% for Available reading space in library is satisfactory, with 84% for the library staff are cooperative and helpful.

The respondents are strongly agreeing with 42% for Photocopying / Xerox facility in the library is available and satisfactory, with 38% for Internet facilities are available in the department, with 48% for Online educational resources are available and accessible, with 51% for the office staffs in the College are helpful, with 32% for Toilets/washrooms are hygienic and properly, with 33% for Drinking water is available on the campus.

The students are agreeing with 61% for Grievances/problems redressed/solved well in time, with 79% for the functioning of the placement cell(s) in the College is satisfactory, with 86% for Equipment in the lab(s) are in working condition, with 83% for the campus is green and Eco-friendly, with 83% for the buildings/classrooms are accessible to differently-able students. The students are strongly disagreeing with 6% for the classrooms are clean and well maintained, with 3% for the campus has adequate power supply.

Suggestion/Recommendation

For the college the students suggested and recommended that:

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- 1. Provide clean drinking water facility
- 2. Provide extra Projector in Classrooms
- 3. Introduce new courses of Tally ERP 9.0 with GST

Chairman

Feedback Analysis Committee

Theather IQAC Coordinator

R. C. Shahu College, Kolhapur. Principal,

Rajarshi Chh. Shahu College

Kolhapur.